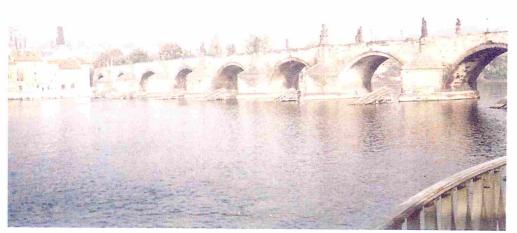
# Beyond Western Europe



Prague's River Vlatva, with Charles Bridge and Prague Castle in the background

(then Redifon) has been a computer supplier to Eastern Europe. The West's desire to reach out to the East in order to thaw the cold war was enacted through a political initiative called 'detente' and reciprocated by the East's need for modern western technology. As a result, in 1972 ROCC granted a licence for the manufacture of its original SEECHECK\* proprietary computer systems to the Polish MERA combine in Warsaw.

This licensing agreement was then followed by the opening of direct ROCC operations in the then Czechoslovakia in 1974, Hungary in 1976 and USSR in 1977. By 1990, all of these arrangements had produced around 2000 users in Europe and Asia. During the late 1980s, ROCC was also a major PC reseller in Eastern Europe.

## ...stretching systems to their limits

Trading with Eastern Europe in the '70s and '80s was fraught with difficulties equally political

and economic. But at the working level, relationships with and between people whose tasks were to deliver working information processing systems often under near-impossible condi-tions were excellent. ROCC developed a reputation for making the impossible happen and ROCC trained a very large number of engineers, specialists and end-users in the workings of these systems. These people very often achieved almost heroic success with their ROCC systems. While in the West surveys were showing that less than 25% of computer investment delivered any measurable return, in Eastern Europe people were stretching systems to their limits and beyond to achieve every last penny of return. Because of this phenomenon, Eastern Europe proved to be a very useful input for ROCC's product develop-

### ...long past their sell-by-dates

The collapse of the Wall, the subsequent dismantling of communism and the re-definition of Central and Eastern Europe were at one level reasons for euphoric celebration. The old political systems were very long past their sell-by dates, and at another level cause for re-structuring our work in line with the great changes that were underway. In simple human terms, living at and through the revolutions in Eastern Europe have been totally unforgettable and enormously happy.

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Nowhere have the changes been more profound than in Prague, the headquarters of ROCC's Central European operations. Before the revolution, it was a beautiful drab, somehow sad city, frozen in aspic, hauntingly echoing past faded glories. Today it is vibrant, fun, young, energetic, revitalised, repainted, repaired and more beautiful than ever. Prague is one of Europe's most exciting cities.

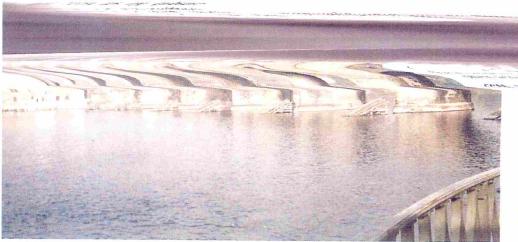
# ...invest in new information systems

With democracy has come increasing economic prosperity. There is money to invest in new information systems and a strategy to update to the best West European standards. Although some computing professionals and specialists have returned from exile, most of the new development is being master-authors by those who struggled

most under the old dispensa-



A working watermill at Little Venice, Prague.



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