

CUSTOMER SERVICES DIVISION

KEITH BANKES
director ITECH services



SARAH HALL
departmental secretary



SAMANTHA CHUBB
assistant departmental secretary



JOHN MCGREGOR-TEMPLE
divisional director FSEO
and publishing operations



FSEO & PUBLISHING OPERATIONS
Pictured 1 to 7: Back row: John Elliott - technical consultant, Chris Fosbury - manager - FSEO technical services, John Elvin - manager - FSEO information services and Malcolm Arrand - technical consultant. Centre row: David Gibbons - programmer, Maureen

Besley - senior technical consultant, John McGregor-Temple - divisional director, Marian Acraman - senior systems programmer and Steve Ruane - technical consultant. Front row: Jean Wilmer - operations assistant, Helen Gardner - operations administrator and Julie Goss - programmer. Inset: Michael Raby - author.

ALAN DOBSON
divisional director
technical support



ALAN PAGE
divisional director
UK operations



JIM YOUNG
divisional director
spares and administration



SPARES & ADMINISTRATION
Pictured 1 to 7: Back row: John Sinclair - departmental cost control expeditor, George Coomber - UK international spares controller, Martin Gallie - storeman and Russell Goss - computer services supervisor. Centre row: Charlie Holmes - departmental inventory con-

troller, Mike Noakes - UK international spares supervisor, Jim Young - divisional director and Dave Clement - sales coordinator. Front row: Andrea Brown - trainee computer operator, Roger Cocks - driver, Des McCormac (Mac) - senior storeman and Mike Norbury - storeman.

DAVE WILLOUGHBY
technical support manager



TECHNICAL SUPPORT ENGINEERS
Technical support engineers are 1 to 7: Bill McNeill, Brian Gent (senior), Dave

Hatfield, Peter Mills (senior) and Dave Willoughby - technical support manager.



INHOUSE ENGINEERS
Pictured 1 to 3: Mike Rolfe, Alan Davies - inhouse engineers and Frank Pullen - refurbishment engineer.

BARRY WOODBURN
maintenance services
manager



Field-based Customer Services Centres to be featured in the Autumn issue.

PETER BAILEY
repair group manager

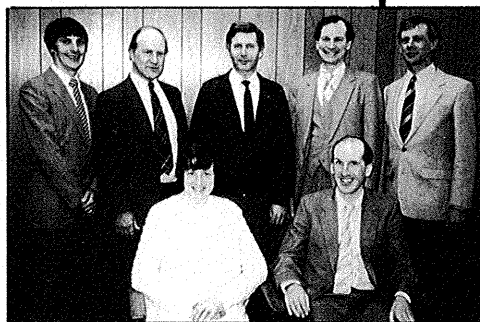


REPAIR GROUP
Pictured 1 to 7: Back row: Tony Parsons, Nick Jones, Alan Coldwell, Ian Barrett and Martin Palmer - repair engineers. Front row: Peter Bailey - repair group manager, Mary Schooley - wireperson, Reade Hatfield - senior repair engineer, Chris Seager - repair group supervisor, Neil David and Richard Evans - repair engineers. Inset: Michael Webb - student, reading electronics engineering at Newcastle University. Frank Dargan - senior repair engineer wished to remain anonymous.



The repair group technician engineer trainees are pictured 1 to 7: Back row: Colin Bailey, David Turner, Gavin Stuart and Peter Wood. Front row: Mark Bloxham, Tim Hemsley, Andrew Beesley and Chris Hawes (trainee wireperson).

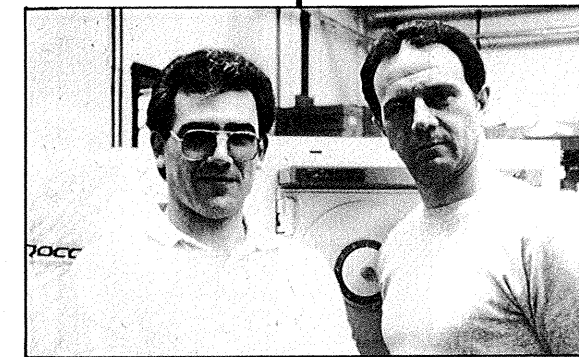
RICHARD HANDY
training manager



TRAINING
Pictured 1 to 7: Back row: Christopher Cook - engineering lecturer, Tony Fairfoot - senior engineering lecturer, Martin Bender - senior software lecturer, Martin Dingle - software lecturer and Colin Ashfield - engineering lecturer. Front row: Lyn Bennett - administrator and Richard Handy - training manager.



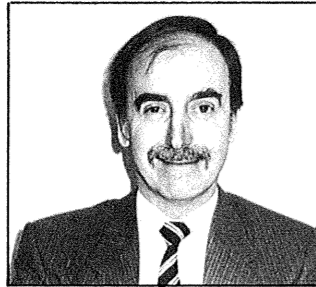
UK OPERATIONS
Pictured 1 to 4: Alistair Knox-Crawford - admin incident control manager, Laurayne Turner, Debbie Wiggins and Gill Starkie - operations controllers.



REFURBISHMENT
Pictured 1 to 2: Andre le Petit - refurbishment wireman and Bob Martin - refurbishment supervisor.

FINANCE/DP

DEREK STRATH
finance director



JANET ANDERSON
secretary



KEVIN O'NEILL
management accountant



STAN STONER
marketing services manager



KATHY WATSON
treasury accountant



JIM LAING
dp manager



Pictured 1 to r: Back row: Paul Johnston - accounts clerk, Ray Ashford - assets controller/invoicing supervisor, Pando Dinkovski - costing manager, Peter Watts - credit control manager and Gerry Baker - assistant management accountant. Centre row: Donna Simpson - credit control administrator, Sheila White - export/admin clerk, Jane Bridgland - accounts clerk, Kevin O'Neill - management accountant, Christine Maslen - senior credit control administrator and Gina Hosken - clerk/typist. Seated: Jean Hill - export accounts controller, Joyce Ford - filing clerk and Claire Tullett - costing assistant.

Pictured 1 to r: Debbie Elliott - senior bought ledger clerk, Hazel Gilbert - bought ledger clerk (seated), Kathy Watson - treasury accountant, Sheila Rogers - monthly salaries administrator and Eileen Tubb - accounts clerk.

Pictured 1 to r: Jim Laing - data processing manager, Colin Maves - analyst/programmer, Tracy Kenealy - data controller and Sallyann Denman - senior key operator.

Pictured 1 to r: Stan Stoner - marketing services manager, Julie Ancombe - order processing administrator, Kerry Denholm - secretary, Alan Barrett - UK distributor administrator and Ken Kasey - international product distribution manager.

ROCC'S FAMILY TREE

1985

ROCC News took on the staff picture gallery assignment of Crawley-based and sales branch staff with, we hasten to add, a certain amount of trepidation. A project of this size had never been attempted before, but what confronted us as a mammoth task, has turned out to be a most enjoyable exercise.

We should like to thank everyone for their cooperation and hope that you will now be on christian name terms with many more of your colleagues.

The Customer Services Division field-based personnel will be featured in the Autumn issue of ROCC News.

ADMINISTRATION/ ASD/ COMMUNICATIONS

MIKE ALDRICH
chief executive



SUE GRINDLAY
pa/secretary



DENNIS SMITH
company secretary



Dennis Smith - company secretary and Gloria Ashing - secretary.

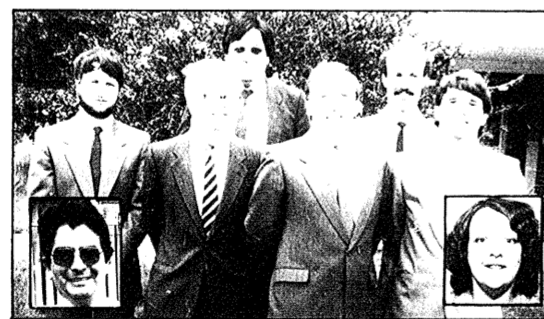
JOHN MARTIN
personnel manager



PERSONNEL
Pictured 1 to r: Back row: Janet Fox - personnel admin officer, Julia Ellwood - personnel assistant and John Martin - personnel manager. Front row: Shvona Patel - elev operator/receptionist, Vanessa Bishop - personnel trainee and Linda Austen - receptionist/telephonist.

OFF-SITE STUDENTS AT UNIVERSITY/POLYTECHNIC
Mark Chalmers - reading electronic engineering, Loughborough University; Anthony Harrop - computer science, Brighton Polytechnic; Will Hutchinson - computer science, Haffield Polytechnic; Peter Magyar - electronic engineering, Kingston Polytechnic; Paul Sinden - computer science, Loughborough University; Matthew North - computer science, Thames Polytechnic; Andrew Sawyer - computer science, Brighton Polytechnic; Paul Tasker - computer science, Portsmouth Polytechnic; Vincen Watson - computer studies, Brighton Polytechnic.

IAN GINGER
manager applications software division



MARKETING
Pictured 1 to r: Back row: Fred Thwaites - programmer, Tarique Hanif - manager - R-Range applications software, Greer Culvert - senior analyst/programmer. Front row: Leszek Dobrucki - project manager, Ian Ginger - manager ASD and Julian Pool - systems analyst/programmer. Inset: Dave Vigor - manager office automation products, Patricia Basendale - secretary (part-time).

JIM HEWETT
marketing manager



PRESS OFFICE
Janet Anderson will be transferring to finance/dp. I am sure you will all join me in wishing her every success in her new appointment.

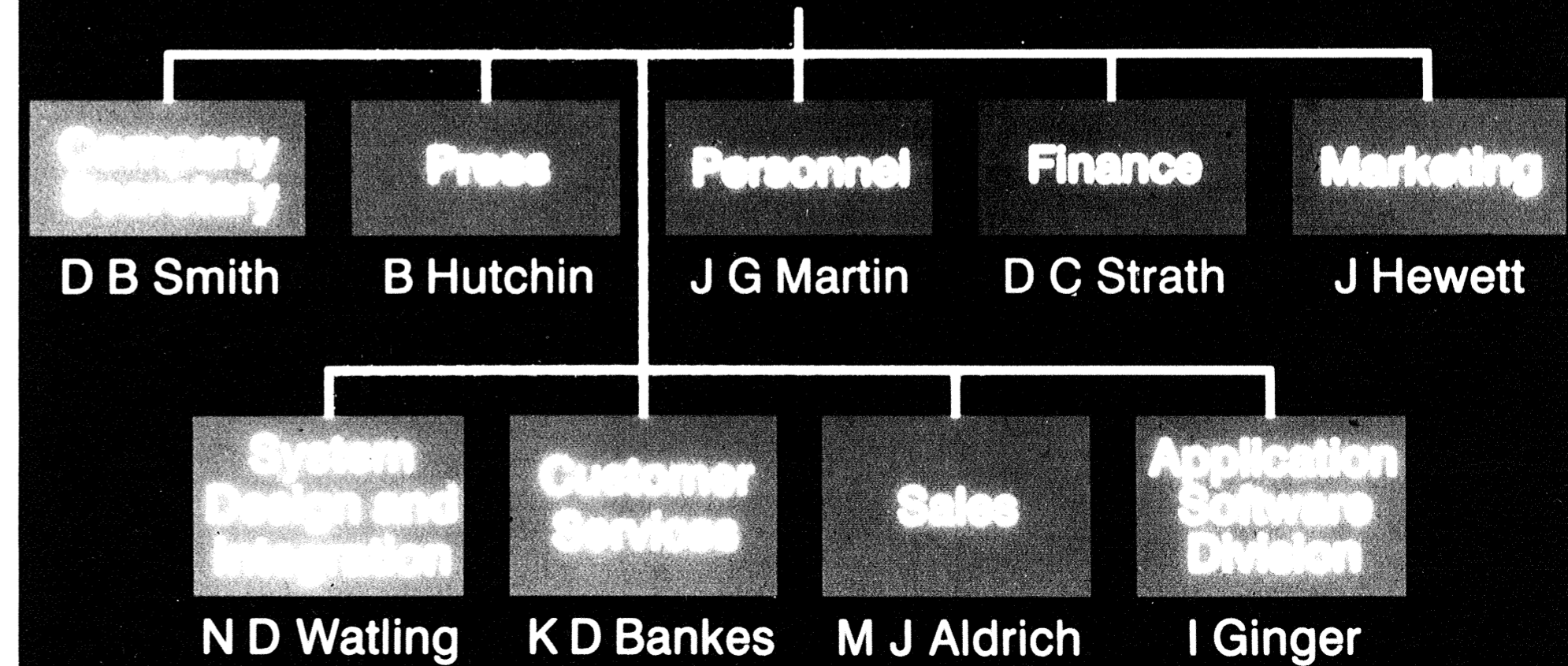
BERYL HUTCHIN
press officer



ROCC

EXECUTIVE

Chief Executive - M J Aldrich



SALES DIVISION

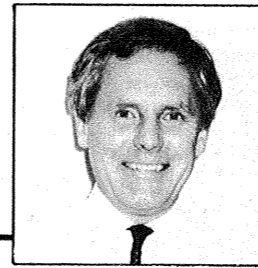
MIKE ALDRICH
chief executive



GORDON BREWSTER
project manager SMOG



ROGER LANDAU
general manager CSSR



KAREL KONECNY
account executive



SUE GRINDLAY
pa/secretary

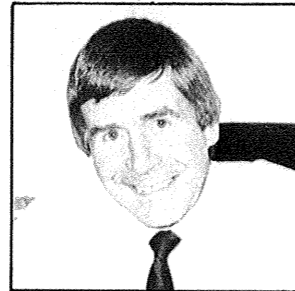


ANNAND SHARIFF
divisional director videotex



Pictured l to r: Keith Allen - account executive, Sandra Killick-Calver - administrator and Annand Shariff - divisional director

MIKE ESCOTT
divisional director southern region



ROBERT ALLERSTON
divisional director central region



BARRIE LYNCH
divisional director northern region



PAT MUIR
divisional director systems support



HOME OFFICE SECTOR SUPPORT

Pictured l to r: Back row: Denise Parker - junior systems analyst; Jon Rose and Brian Tappy - area consultants; Pat Muir - divisional director systems support; Janet Holmes - area consultant; Gareth Jones - junior systems analyst and Peter Hickman - area consultant. Seated: Ann Boocock, Lin Taylor and Vivien Gray - junior systems analysts and Pauline Long - secretary.



SPECIAL ACCOUNTS GROUP

Pictured l to r: Garry Elliott - account manager, Stuart Bass - sector manager, Shelley Edwards - secretary and Clive Edser - account executive. Inset: Charles Wells - area sales manager.



CENTRAL ACCOUNTS SOUTH

Pictured l to r: Keith Girt - area sales manager, Jill Poyner - secretary, Robin Howes - account manager has now joined LAS, and Tony Loades-Carter - senior account manager.



MANCHESTER & LAN

Pictured l to r: Back row: John Furness - account manager, John Phelan - area consultant and John Walsh - account manager. Centre row: Chris Henderson - area sales manager, LAN; Dave Bunting - support manager, Barrie Lynch - divisional director, (Nick Dunn left) and Shaun

Eden - area sales manager. Front row: Jane Tyrrell - account manager, LAN; (Christine Burgess left) and Gaynor Watson - trainee systems analyst. Inset: Beverley Jones - secretary. Unfortunately, ROCC News had to use a photograph taken in 1985 as it was impossible to assemble the Manchester-based staff altogether at the same time.



EDINBURGH

Pictured l to r: Iain Wilson - area consultant, Phiona Boyd - secretary, Brian Gwyn-Davies and Jim Hay - area sales managers.



LOCAL AUTHORITIES SOUTH

Local authorities south, Crawley-based salesmen are l to r: Terence Barnden - account manager and Richard Burton - area sales manager. Inset: Graham Dormer - senior systems analyst based at Leighton Buzzard. Robin Howes has now transferred from CAS to LAS.



BRISTOL OFFICE

Nick Gibson - area sales manager, Peter Bromley - account manager, James Price - junior systems analyst and Lynne Garner - secretary.

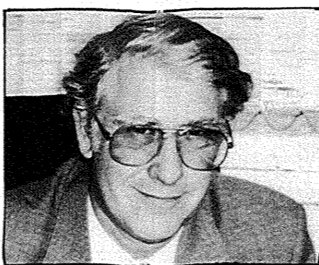


Pictured l to r: Back row: Jon Halperin - account manager and Mark Thomas - junior systems analyst. Seated: Frank Egarr - account manager and Colin Browning - support manager. New secretary joins in August.

SYSTEMS DESIGN/INTEGRATION

SYSTEMS INTEGRATION

NORMAN WATLING
director systems design
and integration



JANET ANDERSON
secretary



BLANAID MOYNIHAN
secretary



PHIL CARR
divisional director
systems integration



DAVE HART
quality assurance manager



GRAHAM STALLARD
manufacturing manager



TONY PARSONS
manager manufacturing
technology and test



RON SAULSBURY
shipping/travel
administrator



PAT DAVIES
secretary

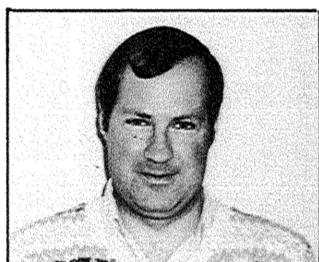


BLANAID MOYNIHAN
secretary

BERTRAM KNIGHT
QA engineer



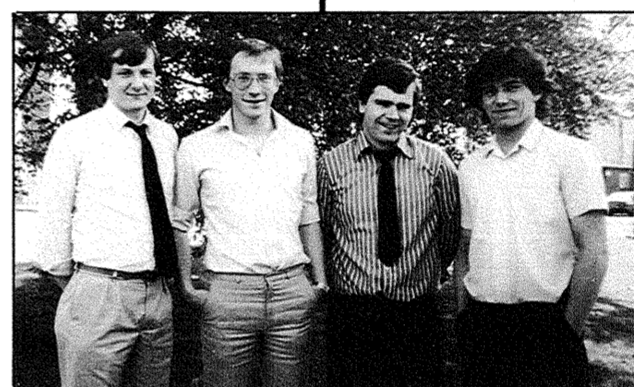
COLIN THOMPSON
QA engineer



TONY PURSER
quality control supervisor

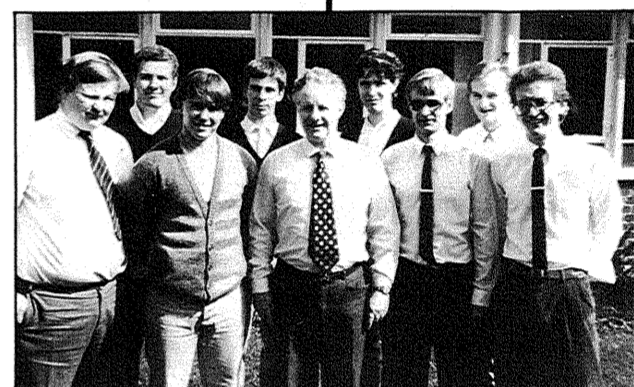


Pictured l to r: Graham West - senior inspector, Ron Eastland - goods inwards test technician, Iris Adley - senior inspector, Tony Purser - quality control supervisor, Pauline Mount - line inspector, Wendy Hine - senior inspector and Lance Purcell - inspection supervisor.



MANUFACTURING TECHNOLOGY

Pictured l to r: Simon Head - senior manufacturing engineer, Gavin Sourbutts - junior manufacturing engineer, Colin Peacock - senior manufacturing engineer and Mark Beeston - student.



MANUFACTURING TEST

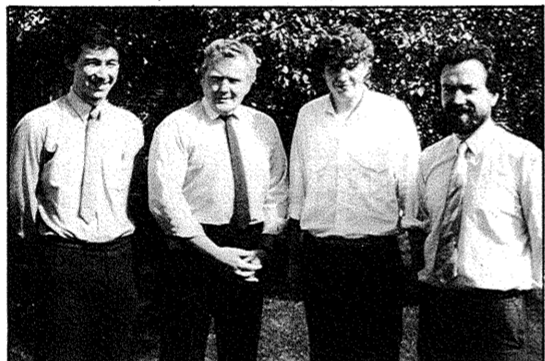
Pictured l to r: Back row: Mike Gosling, Malcolm Riley and Alistair Thynne - trainee test engineers and Kevin Watts - test engineer. Front row: Brett Tilney - test engineer, Ashley Cooper - trainee test engineer, Gerry Allworth - senior test engineer/section leader sub-assembly, Keven Gasson - senior test engineer/section leader unit test and Kevin Elliott - senior test engineer/section leader configuration test.

ALAN GOULD
transport/general
services manager



TRANSPORT AND GENERAL SERVICES
Pictured l to r: Alan Gould - transport/general services manager, Bill Haines - security officer, Ron Lines - maintenance, Caroline Gibbs - secretary, Tom Cheeseborough - HGV driver (has since left the company), Peter Nolan - packer and Mohammed Shabbir - HGV driver. Inset: Harry Ackland - relief security officer.

PAUL JEPHCOTE
production control manager



PRODUCTION CONTROL
Pictured l to r: Nicholas Daley - production control assistant, Ron Lake - manufacturing coordinator, Andrew Batchelor - production control assistant and Paul Jephcote - production control manager.

TONY PARKER
stores/dp supervisor



STORES

Pictured l to r: Back row: Manoli Dinkovski - goods inwards/storeman, Tony Parker - stores/dp supervisor, Mick Hill - goods inwards/storeman and Steve Dickens - storeman. Front row: Jack Cooper - senior storeman, Jan Morgan - computer operator, Trevor Powell - storeman/packer and Dave Wilson - storeman.

STEVE APLIN
purchasing manager



PURCHASING

Pictured l to r: Steve Aplin - purchasing manager, Emma McGregor-Temple - assistant buyer, John Goozee - expeditor and Steve Matchett - buyer.

BILL DONOVAN
assembly shop manager



ASSEMBLY SHOP

Pictured l to r: Back row: Steve Cutts, Russell Thomas, Peter Rose, Karl Underwood, Mark Farrow, David Beard, Julie Cutting and Patrick Bray (has since left the company) - assembly wirepersons; and Alan Mitchell - shop floor supervisor. Centre row: Georgina Bygraves, Christine Staff and Rita Dixon - assembly wirepersons; Carol Bovill - leading hand/training officer and Juliet Fox - assembly wireperson. Front row: Carol Beard, Martina Tighe, Joyce Thorpe, Jill Boyling and Angela Thorpe - assembly wirepersons. Inset: Derek Wood - assembly wireperson. (Bill Donovan absent).

SYSTEMS DESIGN

NORMAN WATLING
director
systems design/integration



JANET ANDERSON
secretary



ANNE OWEN
departmental secretary



TERRY CARTER
divisional director
systems design



PETER SWIFT
hardware development
manager



HARDWARE

Pictured l to r: Back row: Peter Mann - diagnostic programmer, Michael O'Shaughnessy - student, Simon Bye and Richard Sumner - design engineers. Centre row: Maurice Stapleton - lab technician, Tony Naccarato and Andrew Bridgland - design engineers, Peter Swift - hardware development manager, John Dentith - senior draughtsman and Dave Lenaghan - chief draughtsman. Front row: Karen Elliott - print room supervisor, Steve Helm - trainee draughtsman and Christine Wren - design engineer. Inset: Tony Adlam - senior design engineer.

CHRIS SPIERS
software development
manager



SOFTWARE DEVELOPMENT

Pictured l to r: Back row: Simon Rigden - senior verification analyst, Bob Carr, Nick Kelly and Ian McGregor - project leaders, Sukhdev Khebbal - student and Nigel Crabb - senior programmer. Centre row: Steve Woodward - principal programmer, Guy Hill - senior programmer, Simon Ritter - student, Chris Spiers - software development manager, Terry Metheringham - project leader and Alan Woodroffe - senior programmer. Front row: Sandra Phelan and Caroline Barnsdall - students and Pusadee Westwood - programmer. Inset: Jim Bethell - principal programmer and Carole Rolt - w/plots.

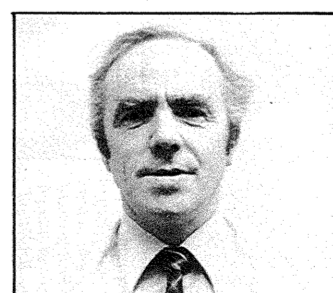
BERNARD HAWKES
system verification
section leader



SYSTEM VERIFICATION

Barry Hellings - system verification analyst and Bernard Hawkes - system verification section leader.

JOHN OWEN
systems design
consultant



LEO LOVELADY
technical administrator

